



ALAMO COLLEGES DISTRICT
Northwest Vista College

We Are Here For You

NVC as an Advocate and
Resource for Students

We are here for you: NVC as an advocate and resource for students

Faculty and Staff have shared a variety of concerns their students are having as they navigate our current crisis.

- How can we best support our students?
- What are the resources available at NVC?
- What information is helpful to share with students as we wrap up this semester?
- How can we encourage and support all of our students to #keeplearning?

Together we create a culture of care by providing a holistic approach to student support and success.

(NVC Strategic Plan 2018-2023)



Resources for Students – Lisa Black

Advocacy Center

Emergency Funding

Mental Health and Wellness

Keep Learning Plan – Jennifer Comedy-Holmes

Working with Special Populations – Jennifer Comedy-Holmes

Academic Support Services (labs, tutoring, textbooks) – Russ Frohardt

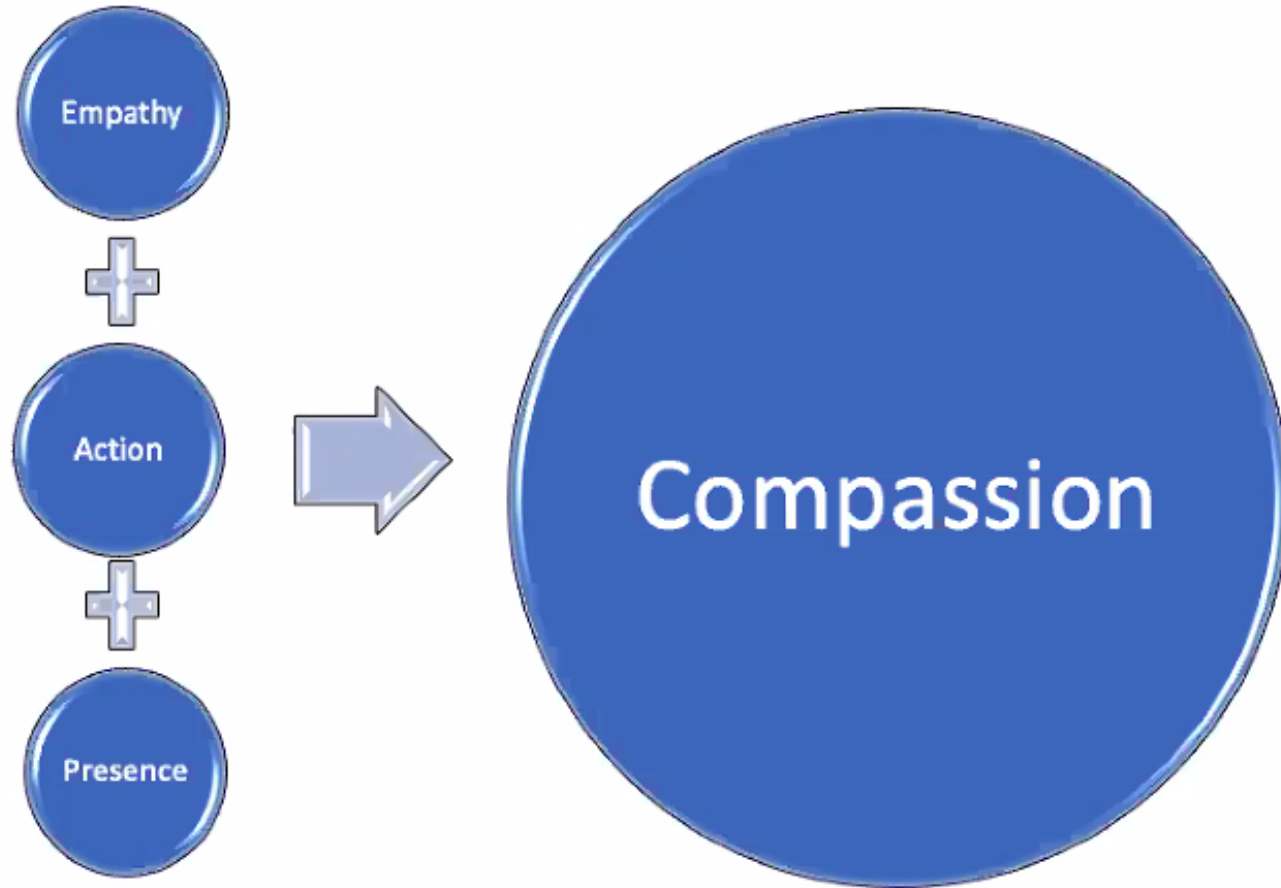
Facilitators – Trina Cowan & Janie Scott



What are we hearing from students?



Demonstrating Compassion During Crisis

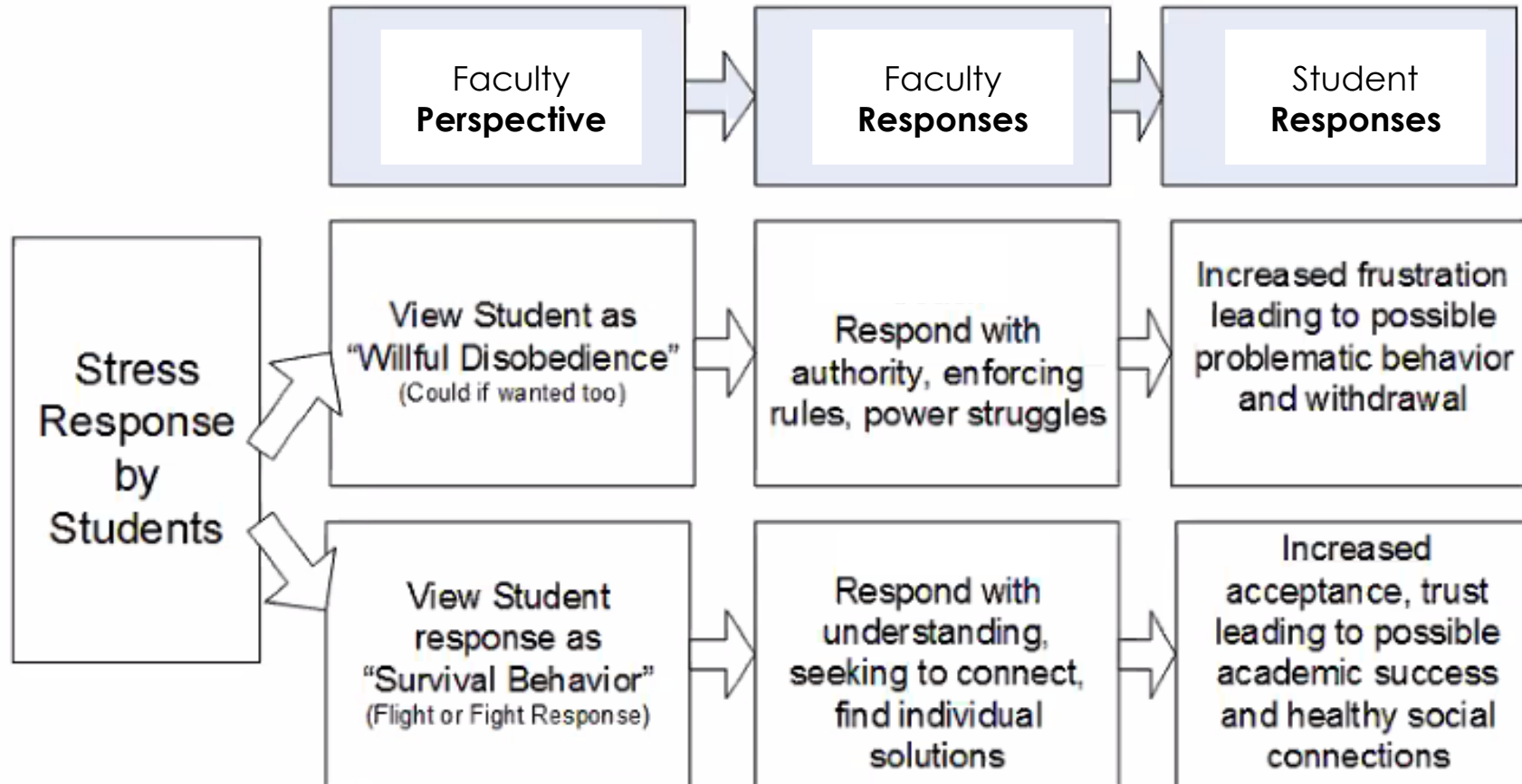


“Embodied Aboutness”

Huffman, T. P.(2017). Compassionate communication, embodied aboutness, and homeless young adults. Western Journal of Communication, 81, 149-167.



Supporting Students During Crisis



Referring Students to Advocacy Remote Support

https://cm.maxient.com/reportingform.php?AlamoColleges&layout_id=16

Case Management

Provides one-to-one assessment and planning to help coordinate and monitor student's health and human service needs.

Counseling

Mental health support services are provided via a secure online environment. Brief, solution-focused mental health counseling can be scheduled.

Information and Referral

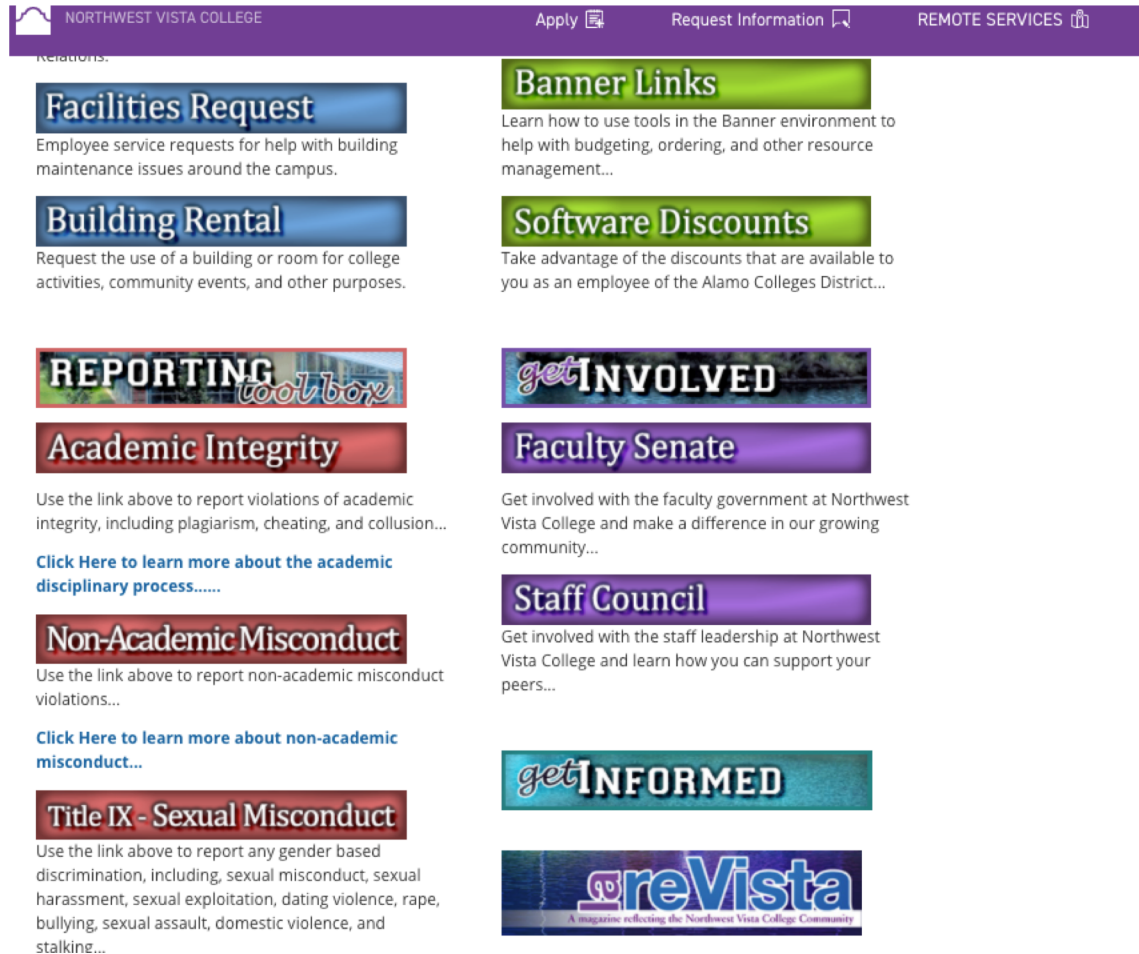
Provides information about support programs accessed through public and private service providers after a brief assessment of client needs (but not diagnosis and evaluation) to facilitate appropriate connection to community resources.

Emergency Assistance

Provided for students through emergency grants to help with unexpected emergencies such as rent and utilities.



Referring Students to Advocacy Remote Support



The screenshot shows the Northwest Vista College Employee Portal navigation menu. The header includes the college logo, the name "NORTHWEST VISTA COLLEGE", and three main navigation items: "Apply", "Request Information", and "REMOTE SERVICES". Below the header, there are several service tiles arranged in two columns. The left column contains tiles for "Facilities Request", "Building Rental", "Academic Integrity", "Non-Academic Misconduct", and "Title IX - Sexual Misconduct". The right column contains tiles for "Banner Links", "Software Discounts", "Faculty Senate", "Staff Council", "get INVOLVED", and "get INFORMED". At the bottom of the right column is a banner for "reVista" magazine.

Facilities Request
Employee service requests for help with building maintenance issues around the campus.

Building Rental
Request the use of a building or room for college activities, community events, and other purposes.

REPORTING cool box

Academic Integrity
Use the link above to report violations of academic integrity, including plagiarism, cheating, and collusion...
[Click Here to learn more about the academic disciplinary process.....](#)

Non-Academic Misconduct
Use the link above to report non-academic misconduct violations...
[Click Here to learn more about non-academic misconduct...](#)

Title IX - Sexual Misconduct
Use the link above to report any gender based discrimination, including, sexual misconduct, sexual harassment, sexual exploitation, dating violence, rape, bullying, sexual assault, domestic violence, and stalking...

Banner Links
Learn how to use tools in the Banner environment to help with budgeting, ordering, and other resource management...

Software Discounts
Take advantage of the discounts that are available to you as an employee of the Alamo Colleges District...

get INVOLVED

Faculty Senate
Get involved with the faculty government at Northwest Vista College and make a difference in our growing community...

Staff Council
Get involved with the staff leadership at Northwest Vista College and learn how you can support your peers...

get INFORMED

reVista
A magazine reflecting the Northwest Vista College Community

Referral will be added to Employee Portal today

<https://www.alamo.edu/nvc/employees/>



NVC Emergency Assistance Portfolio

Grants and Alamo Foundation

- Trellis Foundation
- City of San Antonio
- THECB – Immediate Food Assistance
- Employee Giving/United Way
- Marketplace:
https://secure.touchnet.com/C20015_ustores/web/classic/product_detail.jsp?PRODUCTID=2780

CARES Act

- Award period is from 4/25/2020 to 4/24/2021
- \$3,463,310.00

COB May 6th

Student applied	85
Awarded	53
Approval rate	62%

Denials: 6 Incomplete, 1 non-citizen, 7 100% online, 4 ineligible (does not say why), 7 SAP, 4 incomplete FAFSA, 2 not enrolled, 1 no reason at all



CARES Act Emergency Aid

Eligible Expenses	
	Access Technology Needed to Support Remote Learning
	Buy Groceries
	Pay Rent or Utility Bills
	Pay Healthcare Expenses
	Pay Childcare Expenses

Who can apply for the CARES Act Emergency Aid?

1. Students who are or were enrolled in Spring 2020
2. Students who were enrolled Fall 2019 PLUS are enrolled in either Maymester 2020, Summer 1 2020 or Summer II 2020

Students in either of the categories listed above can apply with the Alamo Colleges District for funding to assist with expenses incurred related to housing, food, and technology and course materials.

The Higher Education Emergency Relief Grants under the CARES Act are based on student expenses related to the disruption of campus operations due to the coronavirus (COVID-19), and the funding is not tied to existing financial aid programs such as Pell Grants. All funds are distributed directly to students as quickly as possible.

In order to be considered for CARES Act aid, a student must complete and submit a **2019-2020 FAFSA**, if one is not already on file.



Questions

How to find information/resources

Admissions and Enrollment

For appointments and other questions call 210-21 ALAMO (210-212-5266) or email: nvc-admissions@alamo.edu.
Students who are assigned to an enrollment coach, check your ACES email and reply to the outreach email sent from their Enrollment Coach.
Online Walk-in sessions are available to all incoming prospective students (new to college, transfer student, or looking to take a summer course).

Hours for online walk in sessions:

- Monday-Wednesday 8:30am - 4:30 p.m.
- Thursday 8:30am - 6:30 p.m.
- Friday 8:30am - 4:30pm.
- First Saturday of the month 9:30am - 12:30pm.

[Join a Zoom Meeting \(above hours only\)](#)

Advocacy and Counseling

Email: nvc-advocacyctr@alamo.edu

Phone: 210-486-4181

Alamo Colleges Advocacy Helpline: (210) 486-1111

Available: Monday- Thursday 8:00 AM - 7:00PM, Friday 8:00 AM- 5:00 PM

For Virtual Appointments

Virtual Hours:

- Monday-Wednesday 8:00 a.m. - 5:00 p.m.
- Thursday 8:00 a.m. - 7:00 p.m.
- Fridays 8:00 a.m. - 5:00 p.m.
- First Saturday of the Month 9:00 a.m. - 1:00 p.m.

Click on the button below to join via a Zoom session. You will be directed to our Zoom waiting room and one of our staff will be with you shortly.

[Click Here to Join a Zoom Meeting \(above hours only\)](#)

Advising

The NVC Certified Advisors are available to assist you in planning for your future through academic advising, career exploration and transfer planning. While the college is closed, all advising appointments will be conducted remotely through Zoom using either video conference or phone.

To schedule an appointment with your Certified Advisor:

- Log in to your [ACES](#) Account
- Click on the "Start Here" tab
- Select the "Alamo NAVIGATE" icon
- Click "Login"
- Select the "Appointments" tab
- Select "Schedule an Appointment"
- Select the Reason for your appointment and hit Next
- Select the Location and hit Next
- Select the Day and Time that works for you and hit Next
- Review the selection and confirm your appointment

Please check back regularly for updated appointment availability if you do not find an appointment time.
Your assigned Certified Advisor can be reached by email. Please check your [ACES](#) student email account for a weekly email from your assigned advisor with resources and contact information.

General Advising Assistance

Once you have scheduled your advising appointment, your advisor will follow up with an email that includes the link for your zoom meeting.
For quick questions regarding holds or assistance with prerequisite overrides, our online chat service is available.

Hours for online drop in sessions:

- Mondays 10:00 a.m. - 4:00 p.m.
- Thursdays 10:00 a.m. - 6:00 p.m.
- Fridays 2:00 p.m. - 4:30 p.m.

[Click Here to Chat with a Certified Advisor](#)

The Advising office may be reached by phone at 210-486-4100 for general academic advising questions.

Conducted online via Zoom.

Keep Learning Plan

Up to \$500
**CLEAN
SLATE**



Clean Slate

A program that eliminates a student's outstanding balance up to \$500 from the fall 2019 or spring 2020 semesters.

The amount of the scholarship will not be greater than the account balance as of **May 1, 2020**.

The \$500 scholarship will be applied to the accounts of students who owe more than \$500 as well. The program is a \$2.2 million investment that will impact 8,400 students.

[Learn more about Clean Slate](#)

Expanded
**SUMMER
MOMENTUM**



Expanded Summer Momentum

A supercharged version of our existing Summer Momentum Plan, this expanded version allows currently enrolled students to take free classes in Summer 2020 only.

Part-time students can take up to 6 hours of classes in summer free, and full-time students can take up to 9 hours free. This expanded version of the district's regular Summer Momentum program eliminates the need for a student to earn a specific number of credit hours in the preceding fall and spring to qualify.

More than 15,500 students stand to benefit from this program, an additional \$6 million investment.

[Learn more about Expanded Summer Momentum](#)

Reduced
**PAYMENT
PLAN**



\$1 Payment Plans

This initiative reduces the fee to set up a tuition payment plan for Fall 2020 from \$25 to just \$1.

The total investment of \$360,000 could impact more than 14,000 students.

[Visit the Business Office Site for more Information](#)

No Cost
TESTING



No Cost Testing

The Texas Success Initiative (TSI) test, which usually costs \$32, is being offered at no cost between May 1 and June 20, 2020.

The Texas Success Initiative (TSI) is a state-required assessment test to determine college-readiness in reading, writing, and math. All first-time college students must take the TSI test before enrolling in classes unless you are exempt.

This is a \$130,000 investment that will benefit nearly 5,000 students.

[Visit Your College's Testing Center Site for more Information](#)

<https://www.alamo.edu/keeplearning/>



Keep Learning Plan

Expanded Summer Momentum

- Criteria/Eligibility
- Process

Clean Slate

- Eligibility: \$500 or less balance for Fall 2019 or Spring 2020 semester
- Scholarship of up to \$500 will be automatically applied to student account
- Questions? Contact business office



Keep Learning Plan

Reduced Payment Plan (Fall 2020)

Payment Plan set-up has been reduced from \$25 to \$1

Questions?

<https://www.alamo.edu/admission--aid/paying-for-college/business-office/>

No Cost Testing

TSI offered at no cost between May 1st and June 20th

Questions? Contact NVC Testing

Phone: 210-486-4346

Email: nvc-assessment@alamo.edu



Disability Services

Contact: nvc-access@alamo.edu

Website: <https://www.alamo.edu/nvc/academics/resources/access-disability-services/>

Academic Accommodations:

In order to receive academic accommodations from the Access Office, please do the following:

- Complete and submit an **Initial Request for Disability Services** identifying the disability and the specific accommodations requested.
- Submit documentation regarding the disability for which accommodations are being requested.
- Make an appointment with an Access Office staff member to review documentation and discuss accommodations.

Accommodations offered through the Access Office are designed to equalize the instructional environment for students with disabilities, not to give students unfair advantages.

Refer to the list above for the most common approved accommodations.



VETERANS' CENTER

1. Please review the [documentation checklist](#) to see which documents you will need to submit
2. Set-up an [hours-used report](#).

Legacy recipients need to submit a report for their sponsor the first time they claim their exemption

All subsequent requests for certification using Hazlewood require the following attached to the request for certification form:

- [Hours-used report](#)
- [Continuation of enrollment form](#)

Please click below to submit your request:

[Request for Enrollment Certification](#)

Helpful Sites to Obtain Your Documentation

DD-214

To obtain a copy of your DD-214, please click [here](#).

Military Transcripts

To obtain a copy of your [Joint Services Transcript](#), please click [here](#).

Contact

Website



Questions



Remote Learning and Student Services

Classes and Student Services Are Conducted Remotely - Click the "REMOTE Services"
BUTTON for more...

REMOTE SERVICES
online resources for
students, faculty, & staff

Click Here





Remote Learning



Students

Students can find a list of online resources just for them.



Faculty

Faculty can find a list of online resources just for them.



Staff

Staff can find a list of online resources just for them.

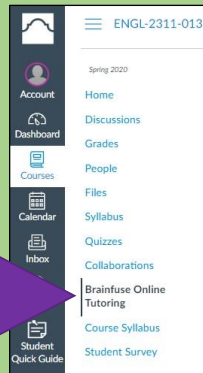
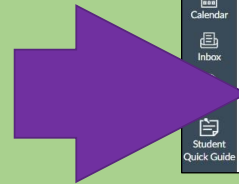
<https://www.alamo.edu/nvc/about-us/our-college/remote-learning/>



NVC Tutors

Online & Ready to Help

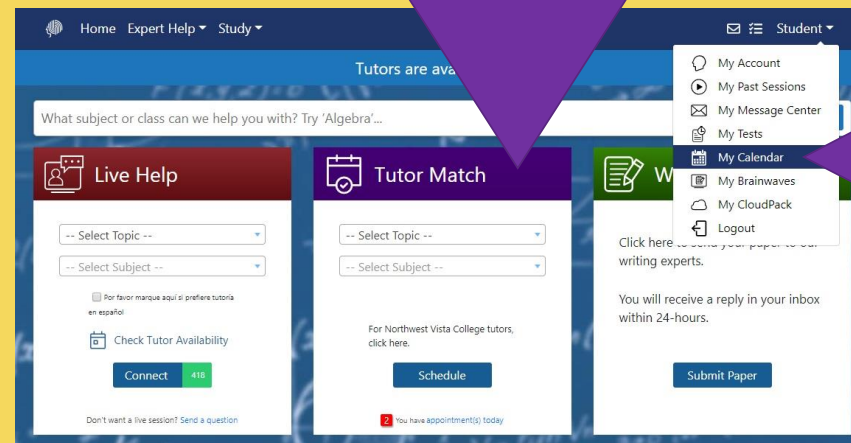
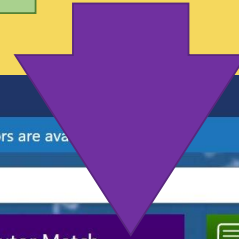
Access Brainfuse from any Canvas course.



Choose "Tutor Match" to find NVC tutors. (It's the option in NVC purple!)

Choose the topic and subject you want to work on and click "Schedule."

To enter the session at your scheduled time, choose Student → My Calendar



<https://www.alamo.edu/nvc/about-our-college/remote-learning/students/>





COVID-19 Message

To respect social distancing measures, beginning Monday, March 23rd all classes will be online and access to campus buildings, including the labs, will be restricted.

The CARES labs will continue to serve students by providing online tutoring with NVC tutors through: [Brainfuse-TutorMatch](#)

Please do not hesitate to contact me via email at ckuyumcoglu@alamo.edu if you need any assistance.

You can also join my Zoom Meeting Room here Monday-Friday from 8:00AM-5:00PM: <https://alamo.zoom.us/j/8374404694>

For more information, [click here](#)

[ACADEMICS](#) / [ACADEMIC RESOURCES](#) / [TUTORING SERVICES](#) / [ENGLISH AND READING LABS](#)

<https://www.alamo.edu/nvc/academics/resources/tutoring-services/cares/>

TUTORING SERVICES

English and Reading Labs -

College Level English

Integrated Reading and Writing (INRW)

Advocacy Center

Supplemental Instruction for English

Math Tutoring Labs +

Online Tutoring

Learning Assistance Services & Centers

Speech Lab

WAC Lab

English and Reading Labs

Welcome to the Centers for Academic Reading and English Support at NVC (CARES). At CARES, our goal is to help students acquire the reading and writing skills they need to be successful in college and throughout their lives. Check out our labs by clicking the links below.

Available Labs:



Students, please let us know how we're doing. We'd love to hear from you. Click on the link below to access our student satisfaction survey.

[INRW Lab Student Satisfaction Survey](#)

[College Writing Center Student Satisfaction Survey](#)

Instructors, please feel free to use our referral form below to help us better serve your students.

[Instructor Referral Form](#)

Contact Us

Caroline Kuyumcuoglu

Academic Program Coordinator

Room: JH-110

Phone: 210-486-4334

Email: ckuyumcoglu@alamo.edu

Mission

The Centers for Academic Reading and English Support (CARES) help sustain the mission of Northwest Vista College by providing comprehensive academic support services that promote independent learning, academic achievement, and critical thinking skills.





- Math Tutoring Labs
- Math Advocacy Center
- Math Lab for Cooperative Learning
- Online Math Tutoring Videos
- Mathematics
- Developmental Math
- Math Paths

ACADEMICS / ACADEMIC RESOURCES / TUTORING SERVICES / MATH TUTORING LABS

TUTORING SERVICES

- English and Reading Labs +
- Math Tutoring Labs -
 - Math Advocacy Center
 - Math Lab for Cooperative Learning
 - Math Online Tutoring Videos
- Online Tutoring
- Learning Assistance Services & Centers
- Speech Lab
- WAC Lab

Math Tutoring Labs

Welcome to the Math Labs!

Online Math Tutoring Labs:

- As we move to online classrooms, math tutoring will be available remotely through Zoom and Brainfuse.

Academic Support through Math Tutoring/Advising Services

Type of Support	For What Courses	How to Access
Open Math Lab	All Math Students	Click the Zoom Link provided by your instructor from the Home page in your Canvas course.
1-on-1 Tutoring	Math 0410, 0320, 1314, 1324, 1332, 1414, 1442 (Includes Co-Req Courses)	Click "Launch Brainfuse" from the Brainfuse Online Tutoring page in your Canvas course. Then use Tutor Match.
Math Advising	All Students needing math advising	Click the Zoom Link provided by your instructor from the Home page in your Canvas course.

- If you are new to Brainfuse or Zoom, please see detailed instructions from the link below:

[Instructions for remote access to math tutoring labs.](#)

Math Tutoring Labs:

We currently offer two types of labs for students:

- Math Advocacy Center (JH-308)**
 - For students who would like one-on-one tutoring
- Math Lab for Cooperative Learning (JH-316)**
 - For students who would like a place to work on math and need tutors for a few questions

<https://www.alamo.edu/nvc/academics/resources/tutoring-services/math-tutoring-labs/>

Contact Us

Math Advocacy Center Lab:

Jesse J. Harbert III
Juniper Hall 308
210-486-4252
jharbert@alamo.edu

Math Cooperative Learning Lab:

Debbie Rosenthal
Juniper Hall 316
210-486-4257
drosenthal6@alamo.edu



Options Available for Math Tutoring/Advising

Summary: For more details, click on the links below to jump to each section

[Cooperative Learning Lab in JH 316](#)

[One on One Tutoring in JH 308](#)

Who

All Math Students

When

Monday 8 am – 9 pm

Tuesday 7 am – 9 pm

Wednesday 7 am – 9 pm

Thursday 7 am – 9 pm

Friday 8 am – 5 pm

Saturday and Sunday Closed

How

Click the provided [Zoom Link](#) from the Home page in [Canvas](#)

[Non-NVC Math Tutoring](#)

Who

All Math Students not needing 800 minutes

When

Monday Any Time – All Day

Tuesday Any Time – All Day

Wednesday Any Time – All Day

Thursday Any Time – All Day

Friday Any Time – All Day

Saturday and Sunday Any Time – All Day

How

Click [Launch Brainfuse](#) from the [Brainfuse Online Tutoring](#) page in [Canvas](#). Then use [Live Help](#).

Who

0410, 0320, 1314, 1324, 1332, 1350, 1414, 1442
(Includes Co-Req Courses)

When

Monday 8 am – 9 pm

Tuesday 8 am – 9 pm

Wednesday 8 am – 9 pm

Thursday 8 am – 9 pm

Friday 8 am – 2 pm

Saturday and Sunday Closed

How

Click [Launch Brainfuse](#) from the [Brainfuse Online Tutoring](#) page in [Canvas](#). Then use [Tutor Match](#).

[Math Advising in JH 308](#)

Who

All Students needing math advising

When

Monday 8 am – 9 pm

Tuesday 8 am – 9 pm

Wednesday 8 am – 9 pm

Thursday 8 am – 9 pm

Friday 8 am – 2 pm

Saturday and Sunday Closed

How

Click the provided [Zoom Link](#) from the Home page in [Canvas](#)

Walk in or Call

- **Students** needing advising
 - Follow the JH 308 Zoom Link through their Canvas page
- **Faculty/Adjuncts** needing help
 - Call Jesse Harbert or follow the link for assistance: Math Advising for JH 308
 - Zoom Meeting Room Number: 583-131-452 **or** <https://alamo.zoom.us/j/583131452>



Rental Textbook Return

northwestvistashop.com

FREE Shipping; PayPal Credit Available More +

BOOKSTORE Shop ▾ Textbooks → Store Sign in ▾ Bag (0)

LEARN ANYWHERE

Whether you are taking online classes or working remotely, we have the tech essentials to help you succeed.

[Shop Tech >](#)

FREE GROUND SHIPPING* No minimum or code required. *Exclusions apply.

Find My Course Materials

Shop by Student ID
Find the books you need with your Student ID.

OR

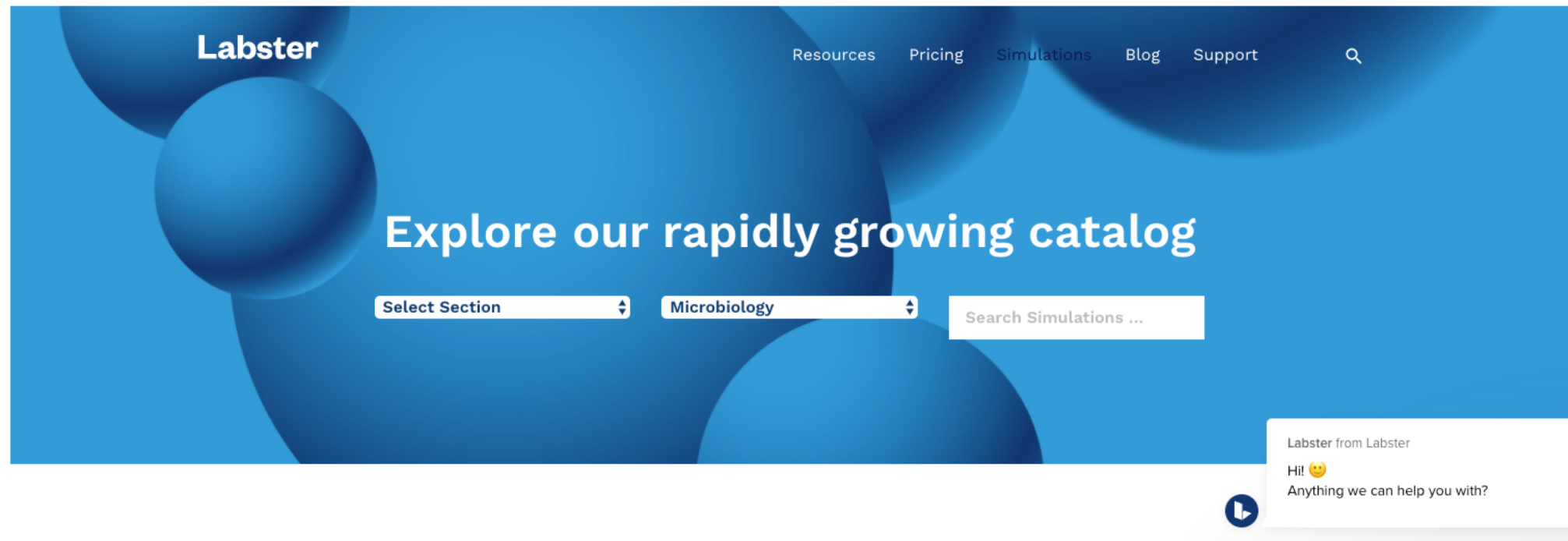
Shop by Courses
Don't have your Student ID handy? Find your courses instead.

- Currently providing shipping labels, so students can FedEx them back to us at no extra cost.
- Go to our website, login, and print a free one time shipping label.
- Approximately 14 days before rentals come due, emails to students with links to access the free shipping label.
- One-time shipping label. Highly encourage students to send back all of their rentals at one time.



Science Labs

- Faculty working incredibly hard to record videos, develop data sets, use free simulations, and provide hand-on experiences in the online environment.
- We are exploring using Labster simulations beginning in the summer.



The screenshot shows the Labster website homepage. The background is a vibrant blue with large, semi-transparent spheres of varying sizes. In the top left corner, the word "Labster" is written in white. To the right, a navigation menu includes "Resources", "Pricing", "Simulations", "Blog", and "Support", followed by a search icon. The main heading in the center reads "Explore our rapidly growing catalog". Below this, there are two dropdown menus: "Select Section" with "Microbiology" selected, and a search bar labeled "Search Simulations ...". In the bottom right corner, a chat bubble is visible with the text "Labster from Labster", "Hi! 😊", and "Anything we can help you with?".





ACADEMICS

- Find Your Program +
- Academic Calendar
- Academic Resources -
 - Disability Services
 - Faculty Language Advocates
 - Project Math Paths +
 - Tutoring Services +
 - Distance Learning +
 - Final Exams (Spring 2020)
 - High School Programs +
 - Library +
 - Alamo Institutes at NVC
 - Community Education +
 - Workforce Training

Advising Hours

Effective Monday, March 23rd until further notice:

Drop-in services will be offered through our chat service only.

Chat (Drop-In) Services are available:

Academic Resources

Academic Advising

The Academic Advising office at Northwest Vista College is committed to providing quality academic advising services and information about available resources to support students in achieving their desired goal. We will guide students towards completion of a certificate and/or Associate degree and support their transition to a four year institution or the workforce.

Advising

Learning Assistance Services & Centers [LASC]

Our goal is to help students develop their learning skills to help them take a proactive approach to their courses, discover their particular learning style, and develop their critical thinking skills, through our learning assistance services (i.e. coaching, mentoring, tutoring, etc).

LASC

Math Tutoring & Advocacy

Disability Support Services (Access Office)

Northwest Vista College is dedicated to creating opportunities for success for many different kinds of students. Some students may have disabilities that interfere with their ability to succeed in the classroom. The Access office offers services to help level the playing field and create opportunities for success for students with disabilities. Please call 210-486-4466 for information.

Disability Support

Centers for Academic Reading & English Support [CARES]

At CARES, our goal is to help students acquire the reading and writing skills they need to be successful in college and throughout their lives.

CARES

Writing Across the Curriculum

<https://www.alamo.edu/nvc/academics/resources/>



Questions

Together we create a culture of care by providing a holistic approach to student support and success.

Thank You