

Questions from the YouTube Live Portion

Helping Enrollment

- What is one thing that all of us can do to help NVC enrollment?
 - **Answered by Yolanda Reyes Guevara on YouTube - If they are current students, encourage them to register for summer/fall. Let prospective students know that we are here to assist them. The summer momentum for our current students is a big plus. I think that has actually helped to begin to close the gap for summer.**

Desk/Building related:

- Are cubicles going to be created for desks that are in an open space?
- What about open spaced employee desks? Will there be converted to mini office space with walls?
 - **Erin Sherman answered about 48:40**
- Is the college taking care of sensitive equipment in the Science department?
 - **Erin Sherman answered about 50:39**
- Any chance we add those door holders that you open with your foot, or forearm to the bathrooms? currently we need to pull the door in to open it.
 - **Erin Sherman answered about 51:21**

Health related:

- In terms of advocacy and student support - what is the plan going forward for adding another counselor to the advocacy team to support Adriana Cantu? Our students need the mental health support
 - **Answered by Russ Frohardt on YouTube - We are actively searching for a counselor.**
- Does the extension of the mental health services apply to our dual credit instructors?
 - HR's Stacey Blum answered the question - They should be able to access Deer Oaks.
 - 1.866.327.2400 Available 24 hours a day – 7 days a week
 - www.deeroakseap.com Login/password: ACCD
- Will masks need to be wore once we transition back to campus?
 - **Erin Sherman answered about 58:42**
- Will sanitation stations be set up across campus?

- **Erin Sherman answered about 58:55**

- For employees who are caregivers and need flexibility in the Fall who do we communicate with to prepare for the Fall?
 - **Erin Sherman answered about 50:20**
 - **Ric Baser answered about 54:54**

- As a faculty member with a very young child and who is caring for an elderly parent with underlying health conditions I am very fearful of going back to campus and getting exposed.
 - **Erin Sherman answered about 50:20**
 - **Ric Baser answered about 54:54**

- I have an immuno compromised health issue, If we return in the Fall semester will I and others with similar health issues be able to work remotely?
 - **Erin Sherman answered about 50:20**
 - **Ric Baser answered about 54:54**

- What link can I share with my PT employees to access info about the Deer Oaks benefits extension?
 - **Melissa Monroe-Young reached out to Stacey Bluhm with HR to get a response.**

Helping Students Get Information

- As I help students find contact information I was asked if individuals are working through email alone? They are current students, we who were wanting to speak with their VA advisors with questions on their benefits and how this would affect them, we tried pull up the directory but there are only emails
 - **Melissa Monroe-Young answered via email how to find information**

Tutoring

- Students are still having access issues to the online tutoring services (Brainfuse) through Canvas. Is anything being done to help grant those students access?
- Students who are our students but who list another Alamo campus as their home campus cannot access our NVC tutors. Unless they do live tutor option.
 - **Daniel Powell answered about 53:15**

Zoom Question

- I got an email asking me to delete Zoom recordings/move them - midsemester - if we are remote what is the plan for increasing our Cloud capacity so faculty don't have an additional step for lectures.
 - **Laura Lawrence answered: Your question can be answered by District IT - they manage the Zoom contract. I'll pass it along.**